

## ***Douglas Walker***



### ***Deputy Commissioner for Communications Social Security Administration***

Douglas Walker is the Deputy Commissioner for Communications, where he directs SSA's external and internal communications activities nationwide. He is responsible for planning and coordinating the agency's relationships and communications with other Federal agencies, State and local governments, special interest and advocacy groups, and the general public.

Mr. Walker has a broad background in association and public sector relations, government relations, marketing and outreach, with expertise in message development, digital marketing, and crisis management and communication.

Prior to his appointment with SSA, Mr. Walker was the Executive Vice President for Operations at Integrated Media, Inc. From 1999 to 2012, he held several positions at the National Education Association. His Federal sector experience includes communications positions with the U.S. Office of Personnel Management (1993-1998) and the Department of Labor (1999), as well as staff positions in the U.S. House of Representatives and the U.S. Senate (1987-1990).

Mr. Walker earned a Bachelor's Degree in Communications from Howard University and completed the Senior Executive Fellows program at Harvard University's John F. Kennedy School of Government.

## ***Stacy L. Rodgers***



### ***Chief of Staff Social Security Administration***

Stacy L. Rodgers has a broad range of management experience in both the private and public sectors. She brings more than 28 years of experience in working with Federal, state, and local government agencies and non-profit organizations. She has successfully designed and implemented innovative human service programs and initiatives for municipal and state agencies.

In February 2011, Ms. Rodgers was appointed by the Obama Administration and initially served as the Senior Advisor to the Deputy Commissioner of the Social Security Administration (SSA). In December 2014, she became agency Chief of Staff, appointed by Acting Commissioner Carolyn W. Colvin. She also serves as the agency's Liaison to the White House.

Among her various duties, Ms. Rodgers provides senior oversight for day-to-day operations for the agency's more than 64 thousand member staff, over 1,400 field and hearing offices nationwide, and 12 billion dollar operating budget. The agency serves over 65 million Americans, distributing over \$78 billion dollars in monthly benefits. She also represents the Agency on numerous federal interagency working groups, including the U.S. Interagency Council on Homelessness, the Federal Re-Entry Council, and the President's Management Council.

In February 2008, Ms. Rodgers was appointed as the Deputy Secretary for Programs for the Maryland State Department of Human Resources, Maryland's human services agency. She oversaw the agency's 23 county departments of social services, the State's Child Support Enforcement and Public Welfare Programs, and the agency's Office of Grants Management. During her tenure as Deputy Secretary, she worked to improve systems that ensure the delivery of timely and quality services.

Ms. Rodgers earned a Bachelor of Arts Degree in Psychology from the University of Maryland, Baltimore County, and a Master's Degree in Public Administration from the University of Baltimore. She is also a graduate of the Harvard University John F. Kennedy School of Government Executive Leadership Institute, the National Forum for Black Public Administrators' (NFBPA) Mentor Program, and the Executive Leadership Institute.

Ms. Rodgers' passion for service also extends beyond the workplace. She contributes her time, resources, and talents to numerous faith and civic organizations, including the Providence Baptist Church, where she is a dedicated member. She is a national board member of the NFBPA and serves as dedicated mentor and resource person for young professionals.

Her personal mission statement is very simple: "To serve and help those in need."

## **Virginia Reno**



### ***Deputy Commissioner for Retirement and Disability Policy***

Virginia Reno is the Deputy Commissioner for Retirement and Disability Policy at the Social Security Administration (SSA). She directs and manages the planning, development, and issuance of policy and operational instructions for the retirement, survivors, disability, and SSI programs and initiatives, as well as programs to promote the employment of beneficiaries with disabilities.

In addition, Ms. Reno is the principal advisor to the Commissioner of Social Security on major policy issues and activities in the areas of strategic policy planning, policy research and evaluation, statistical programs, and overall policy development and analysis. Previously, she served as Vice President for Income Security at the National Academy of Social Insurance, where she led the Academy's work on Social Security, retirement policy, disability insurance, workers' compensation, and related programs. She directed the Academy's landmark study, *Uncharted Waters: Paying Benefits from Individual Accounts in Federal Retirement Policy*, which was highly regarded by experts on all sides of Social Security policy debates. She also directed the Academy's comprehensive review of Social Security disability programs, culminating in a final report that became the blueprint for many of the changes enacted in the Ticket to Work and Work Incentive Improvement Act of 1999.

Before joining the Academy, Ms. Reno held research and policy positions at SSA and worked for four major commissions on Social Security, including serving as a senior advisor to the 1983 Greenspan Commission. She received her B.A. from the Honors College of the University of Oregon and served in the U.S. Peace Corps in Liberia.